



ONEIL USED FREVVO TO REPLACE INFOPATH FORMS INTEGRATED WITH SQL SERVER

- InfoPath + SharePoint was clunky and never worked satisfactorily.
- Lack of mobile support was a huge problem causing unnecessary approvals delays.
- frevvo forms and workflows integrate with their Okta SSO and SQL infrastructure
- frevvo provides end users with a fantastic user experience on all devices yet is powerful enough to meet business needs, eliminate errors & duplicate data entry and dramatically improve efficiency.

Customer Profile: Since 1947, ONEIL has developed high quality product support information and focused on maximizing its value to customers by implementing technology to connect it to key business processes.

Business Situation: ONEIL depended on several key approval workflows including Purchase Requisitions, Travel Requests and Expense Reports implemented in InfoPath. The existing system was clunky, had unexplained errors and didn't work on mobile devices. They decided to replace InfoPath/SharePoint with a more modern, flexible system.

Solution Summary: ONEIL considered several solutions before selecting frevvo for its ease-of-use, robust integration capabilities and native mobile compatibility.

Using frevvo's low-code, visual solution, ONEIL implemented the Purchase, Travel and Expense workflows in a matter of months. The forms integrated easily with their Windows and SQL infrastructure. As a result, information is pre-populated in the online form and workflows route according to the organizational approval structure. Okta SSO integration means users are automatically signed in and don't have to remember yet another password. The transition to frevvo was not only successful, but seamless as well.

Subsequent to the initial rollout, ONEIL decided to use frevvo for other organizational needs. They were able to retire a cumbersome, 15-year old Performance Review system and replace it with a frevvo-backed solution supporting 350 employees in a matter of weeks. Employees can now also sign Policy Acknowledgements digitally and frevvo maintains a record of the submissions.

ONEIL intends to roll out dozens of additional forms and workflows.

Benefits:

- Using frevvo, deprecated InfoPath forms were seamlessly replaced with modern online forms.
- Mobile is built-in and managers and executives can electronically sign and approve requests 24x7 from anywhere and on any device.
- Integration with SQL and Okta has eliminated duplicate data entry, errors & typos.
- Using frevvo, it's fast and easy to design, deploy and update forms to solve business issues.

"We were looking for a single, affordable solution that could address all our requirements.

frevvo's cloud-based solution is visual and easy to use yet has powerful business features and integration with our systems.

frevvo has a great combination of simplicity and flexibility."

Jason Miller
Enterprise Applications Manager